

Program Management

Oracle Fusion Cloud Project Management delivers program management and performance reporting solutions which help organizations coordinate key initiatives and major customer engagements by organizing projects under programs. Program managers and executives can manage the collective efforts of diverse business functions through programs to deliver strategic business transformation; or increase profitability for customer engagements by centralizing analysis while still managing specific deliverables at the project level.

Project and program health is continually monitored against a set of exception-based performance measures which proactively alert users to potential issues. Project and program managers are guided to urgent items in need of their attention through actionable intelligence which expedites corrective steps directly from the analysis. Timely performance alerts and insight into broader trends impacting the organization free up program and project stakeholders from tactical, routine reporting activities and turn the spotlight onto activities that help drive growth and customer satisfaction.

Orchestrate multiple projects to deliver program goals

Coordinating and tracking programs by grouping related projects lets organizations maximize business benefits, accelerating program execution to realize the highest business value in the shortest amount of time. Program managers can monitor performance to eliminate guesswork, gain strategic and operational insight, detect risk earlier, and facilitate project mentorship opportunities. Program goals and benefits are delivered on time and budget, driving strategic outcomes for the business.

Programs are easily defined with a guided process to invite contributors and stakeholders and select the projects. Programs themselves can be organized into a hierarchical structure; program hierarchies and project assignments are easily maintained using a drag and drop user experience. Currency conversion and calendar mapping capabilities mean projects can be assigned to a program based on strategy regardless of currency or calendar.

Program Performance Insight at your Fingertips

Program managers spend less time looking for issues and more time mitigating risk with real-time performance insight. Potential problems are detected before they surface, and smart decisions powered using tailored analysis which anticipates business questions and complements the organization's program management approach.

Program headlines provide a complete overview of performance against key measures and alert program managers to any exceptions. More detailed program analysis permits closer examination of actual cost and effort, budget and forecast, commitments, capitalization, earned value, margin, and revenue performance. Performance can be compared across programs, or across projects within a program. Programs and projects of interest can be added to a watchlist directly from the analysis, and commentary is supported throughout the program lifecycle with the capture of notes, tracking decisions, comments, and issues.

AI-Generated Program Highlights and Action Plans

Oracle AI effortlessly drafts program status summaries for program managers, automatically generating highlights of key program metrics and achievements, uncovering program-specific trends, identifying at-risk projects, and offering tailored actionable recommendations. Instead of spending valuable time on manual analysis and report writing, program managers can fine-tune the AI-generated summaries and focus their efforts on more strategic initiatives.

Keep Program Stakeholders on the Same Page

Stakeholders are kept informed and engaged with regularly published communications on program health. Centralized and consistent program communications aid transparency and promote stakeholder collaboration, with conversations conducted from within the application for a timely exchange of insights and guidance. Program managers define communication reporting plans, controlling distribution frequency, publishing options, and content layout using easy-to-tailor templates that best fit the business needs of each program. Communication reports highlight trends over time and comprise working and published versions; the working version is automatically updated as performance data is collected for program monitoring and analysis.



Figure 1. Monitor program performance and identify risk with program headlines and analysis.

Remove Ambiguity with Clear Program Action Plans

Program managers can set up action plans to mitigate risk and manage administrative activities that contribute to the overall rollout, staffing and success of the program. Action plans aid communication by clearly outlining the program activities and expected resolutions; any ambiguity is removed, as everyone knows what their actions and assignments are and when they are due. Plans can be collaboratively created with project managers and stakeholders, or the entire action plan delegated to the project manager, who is given the responsibility of defining and assigning action items. As the action items progress, their close reasons and resolution commentary contribute to the overall program retrospective, providing insights for both current and future programs.

Immediate, Actionable Insight into Project Performance

Project organizations have to maximize project value in line with evolving priorities and strategic objectives and require dynamic decision-making for continuous customer responsiveness and satisfaction. Project managers need rapid, reliable information for project success, as they face pressure for faster delivery and greater productivity. Oracle Project Management delivers the right information at the right time through a multi-

dimensional analytics model based on a single source of project truth, to give project managers answers to their business questions and let them take immediate action through self-monitoring, actionable project intelligence.

Powerful exception-based analytics evaluate project performance against key performance indicators, proactively alert users to potential issues, allow seamless access to underlying transactions, and expedite corrective steps. Historical project performance trends highlight improvements or degradation over time, to shine the spotlight on projects with ongoing or escalating issues. A single view provides transparency into all aspects of project performance, and with early insight into items needing attention such as missing timecards, milestones at risk, or assignments ending soon, project managers can take swift corrective action and elevate their focus to a more strategic level, to drive broader performance improvements across the board.

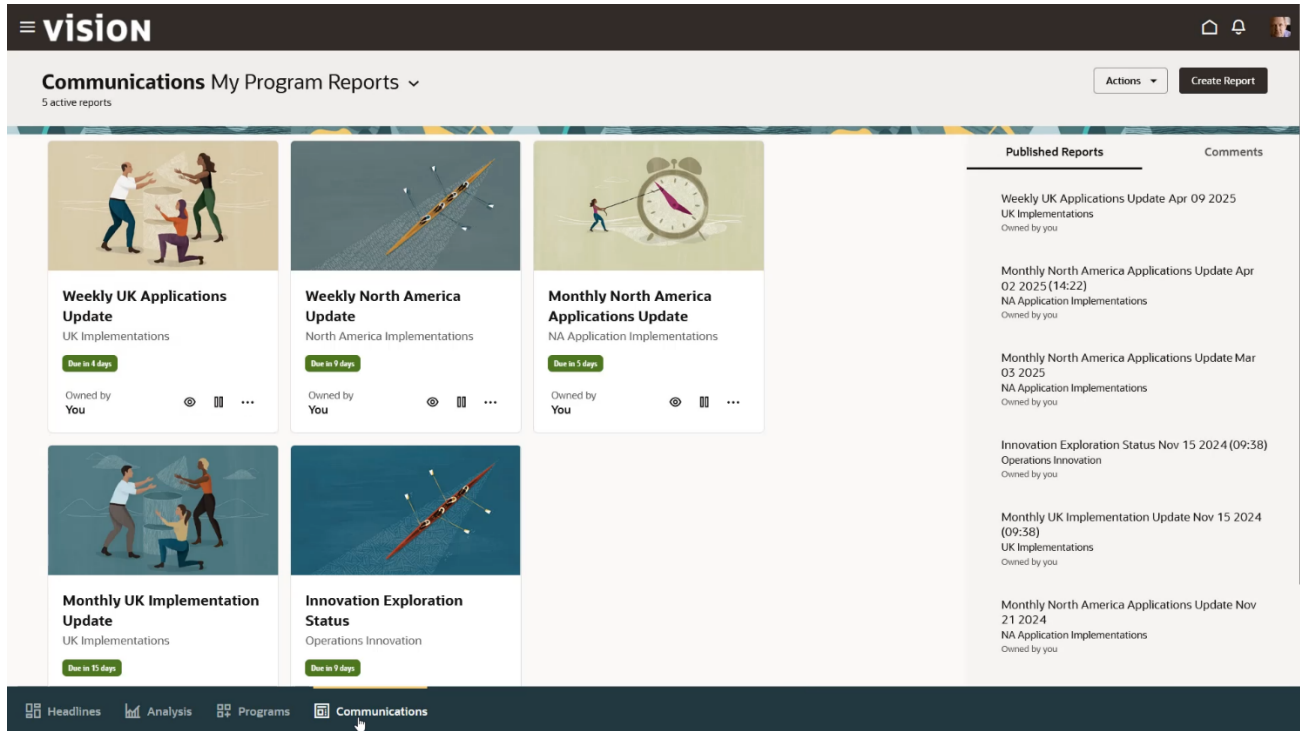


Figure 2. Program communications keep stakeholders informed and engaged.

Put Reporting into the Hands of the Business Users

Program and project managers, executives and stakeholders all need up-to-the-minute information for optimal decision-making. Oracle Transactional Business Intelligence (OTBI) is an easy-to-use analysis tool that gets business users real-time insight into transactional data, with graphical data visualization and self-service information delivery. Equipped with powerful, flexible reporting tools, project organizations can stay informed, and get answers to pressing business questions through business-centric reporting with built-in data security.

Complete, Modern Enterprise Project Management

Program Management is part of the Oracle Project Management solution which works seamlessly with the Oracle Fusion Cloud Applications Suite to deliver an end-to-end global project management business process. Organizations can innovate with AI-powered project management that reshapes project team interactions, transform their project management processes to take projects to the next level, and deliver improved profitability, productivity, and growth for a broad spectrum of projects. Oracle Project Management helps you eliminate integration costs, close the books faster, boost customer satisfaction, drive up project margins, and deliver more project value.

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